



Integrating Forms for Credit Unions

*Thermal Printers*

*Signature Pads*

*Laser Checks*

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through CU Documents,  
Inc.*

*Automate Any Form...*

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*Membership Application*

*Payroll Deduction Form*

*Teller Balance Sheet*

*Consumer Loan Forms*

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*Real Estate Forms*

*Home Equity Disclosures*

*Good Faith Estimate*

*Deed of Trust*

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Confidential

## Signature Pads

HFS supports a variety of signature pads for your system. Signature pads can be used for both the teller line to capture signatures for receipts as well as for your ALPs & FSP Front Office forms. Please browse our website for product data sheets which will show you an image of the product as well as the specs.

HFS support both HHP and Topaz signature pads.

### Highlights at a glance

- **HHP Advantages**

- Card swipe capabilities for both Mag Stripe and Smart card. Allows you to capture the member ID by swiping their ATM/Debit card into the unit. The member keys in their Internet Banking or Telephone Banking PIN and is authenticated.

- **Topaz Advantages**

- Lower price units than HHP, but does not offer certified card swipe for the FSP system. Member can still authenticate via Member Number and PIN.
- Both suppliers can operate in a Thick Client (stand alone PCs) environment as well as Thin Client (Citrix or MS Terminal Server).
- Both suppliers carry USB connectivity as well as Serial.
- HHP offers both Monochrome or Color Display units.
- Topaz offers units with a Backlit display.

### Decision points

- Do you think your members will mind signing a small signature device that does not display anything about what they are signing? (For example, the 1x5 pads only give you a spot to sign, not image of the transaction. However, the larger 4X5 pads give you an image of the document or transaction that the member is signing for.)
- Do you want a color display or monochrome.
- Do you want USB/Ethernet connectivity or RS232 (Serial or USB – Thin client can only utilize a Serial connection, Thick client can use either).
- Do you want the member to be able to swipe their card for authentication. (Swipe = HHP)

All of these questions need to be answered for you to make your best choice. The most popular devices for your ALPs & FSP Front office forms are the 4X5 models because they give an entire image of the document on the screen. The HHP models are popular with the teller line because the member can authenticate themselves with a swipe of their card. The HHP8500 is the newest most popular model with in-house clients because it shows the balance of the account and not just a box for a signature.

Here is a summary of the specs provided by HFS.

## Signature Capture and Member Identification functions within FSP

HFS ULTRADATA has expanded its support for signature devices used to identify members and to capture signatures within FSP. Support is available now for the following features for the indicated devices under a thin client (Citrix, Microsoft Terminal services) and Thick client environments.

### FSP functions

- Signature Capture- capture member's signature on transaction vouchers and ALPS and Front office forms.
- Member Identification with Card Swipe- allows a member to identify himself or herself to FSP operator with their Debit card and Internet Banking or Telephone banking PIN.
- Member Identification without Card Swipe- allows a member to identify himself or herself to FSP operator with Member Number and Internet Banking or Telephone banking PIN.

### Thin/Thick Client Environments

- Thin client – Installed FSP on a Citrix or Microsoft Terminal server.
- Thick Client (PC) – Installed FSP on a standalone PC.

### Device connectivity options

- COM – Connected via serial port.
- USB – Connected via USB port.

Note: Within the thin client (Citrix and Terminal Services) environment, at this time only COM connectivity option is available. USB connectivity is not available because of the limitation in the thin client server software.

Supported Devices	Environment				FSP Functions		
	Thick Client		Thin Client		Signature Capture	Member ID With Card Swipe	Member ID Without Card Swipe
	COM	USB	COM	USB			
HHP 8500	Y	Y	Y	N	Y	Y	Y
Topaz SigLite Non-LCD 1x5	Y	N*	Y	N	Y	N	N
Topaz SigLite LCD 1x5	Y	N*	Y	N	Y	N	Y
Topaz SigLite LCD 4x3	N*	Y	N*	N	Y	N	Y
Topaz SigGem LCD 1x5	Y	N*	Y	N	Y	N	Y
Topaz SigGem LCD 4x3	Y	Y	Y	N	Y	N	Y
Topaz SigGem LCD 4x5	Y	Y	Y	N	Y	N	Y
Topaz LinkGem	Y	N*	Y	N	Y	N	N

### Minimum Requirements:

- If you are using Microsoft Terminal Services, then you must be on Windows 2003 or later.
- For HHP8500, the device must be on firmware version 2.21 [31205125-070] (dated December 10, 2004)] or later.
- For all Topaz models, the device must be manufactured in the year 2005 or later for FSP to recognize the model of the device automatically.

\*Topaz product descriptions indicate that all Topaz models can support both USB and COM connections. The table above only indicates a particular type of connection is supported with a particular model after HFS has tested and certified that the given combination works.

## Make and Model Summary with Pricing

<b>Make</b>	<b>Model</b>	<b>Summary</b>	<b>MSRP</b>	<b>FDI Client Price</b>
HHP (4X5)	TT8500-CNUE	RS232, Color	\$1009	\$850
HHP (4X5)	TT8500-CEU	USB/Ethernet Color	\$1054	\$890
HHP (4X5)	TT8500-MNE3KIT	RS232, Monochrome	\$926	\$790
Topaz (4X5)	T-LBK766-BHSB*	USB/Serial, Backlit	\$645	\$630
Topaz (3X4)	T-LBK755-BHSB	USB, Backlit	\$545	\$530
Topaz (1X5)	T-LBK462-HSB	USB, Backlit	\$395	\$385
Topaz (1X5)	T-L462-B	Serial, Not Backlit	\$345	\$330

\*You can get the 766 with a dual cable for USB/Serial where it is powered via the cable for an additional \$20.

There can be **substantial savings** if you order more than 25 Signature Capture Pads at a time. Please call for a quote.

See website for spec sheets on the above makes and models.

**We can only sell to Non-Profit organizations** – by completing this order, you acknowledge that you are a non-profit organization and can provide a non-profit certificate from your state acknowledging as such. You agree to indemnify us of any misrepresentation as such.

**Returns:** If you find you need to return any item, it can only be accepted with full credit back if the unit is returned in “like brand new condition” – meaning the unit must be repackaged in all original packaging material, including any instructions or enclosures, with no physical wear showing. Put a different way, it must be able to be resold as “brand new”. All returns **MUST BE RECEIVED** within 30 days of your original order date. If it is not received within 30 days, no refund can be given.

**[www.FormsDesign.com](http://www.FormsDesign.com)**

**Forms Design, Inc.  
Signature Pad Order Form**

Credit Union Name: \_\_\_\_\_

Date: \_\_\_\_\_

CU Address: \_\_\_\_\_

PO #: \_\_\_\_\_

CU Contact: \_\_\_\_\_

Email Address: \_\_\_\_\_

Cable Configuration:      USB          Serial          Ethernet

# of Pads	Pad Model #	Price*
	TT8500-CEU	\$890
	TT8500-CNUE	\$850
	TT8500-MNK3110	\$735
	TT8500-MEUK3110	\$790
	Z-T-LBK766-BHSB	\$630
	Z-T-LBK766-BHSB-R (Dual Cable – USB/Serial)	\$650
	Z-T-LBK755-BHSB	\$530
	Z-T-LBK462-HSB	\$385
	Z-T-L462-B	\$330
	TT1500	\$345
	<b>Total</b>	

\*If ordering more than 25 pads, please call for price.

**Ship To:** (You can have these delivered to multiple branches if needed) *Shipping costs will be added.*

#1)

Attention: \_\_\_\_\_ # Pads to ship to this address \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

#2)

Attention: \_\_\_\_\_ # Pads to ship to this address \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

**I authorize the above order and agree to the terms on all 4 pages of this purchase order & Agreement. I understand that shipping charges will be added after the order has been placed. I declare that we are a non-profit organization and am willing to provide documentation proving so if asked.**

**Returns:** If you find you need to return any item, it can only be accepted with full credit back if the unit is returned in "like brand new condition" – meaning the unit must be repackaged in all original packaging material, including any instructions or enclosures, with no physical wear showing. Put a different way, it must be able to be resold as "brand new". All returns **MUST BE RECEIVED within 30 days** of your original order date. If it is not received within 30 days, no refund will be given.

You agree to pay the invoice you receive from this order within 15 days, or incur a late fee of \$50/month until paid in full.

**X** \_\_\_\_\_ **Date** \_\_\_\_\_  
Signed on Behalf of Credit Union

**Fill out, and fax back to Forms Design, Inc. at (240) 206-3225**